

Information Technology

The Information Technology Department has faced many major challenges this year. Some come from State/Federal legislature while others come from challenges that originate from our expansion into San Luis Obispo County and the CenCal Health project.

National Provider Identifier

- **May 23rd - Live:** This project went live on May 23rd.
- **Caradigm reconfiguration:** The system was re-engineered to conform to the new NPI structure. This means, for example that a submitter that had several billing numbers before will now only have one NPI number so resolving issues such as Provider type and specialty are a challenge.
- **Accommodate all submitters:** Submitters were contacted and information about what their NPI plans were was compiled and configurations and upgrades within Caradigm were executed to ensure a smooth transition.

SBRHA/CenCal Health Project

- **Website overhaul to reflect new look/feel for www.cencalhealth.org:**
The www.sbrha.org website will be replaced with a new site. The look/feel of the website will be altered to ensure that the users know that a change has taken place but ensure continuity so that they can still know that they are dealing with the same community company that they have for years. All email and domain reference will be migrated as well.

San Luis Obispo County Expansion

- **Acquisition of a new SLO facility**
- **Computer Networks and Phone systems upgraded to expand coverage/communications for SLO:** To accommodate the network expansion and the addition of a new phone system (with Video conferencing), the IT department upgraded the entire Network infrastructure. We are now working with a network that is utilizing the latest equipment and can scale upwards to accommodate any future growth, while reducing costs.
- **Caradigm System configured to accommodate SLO:** Caradigm, SBRHA's HIS system, has been reconfigured/reprogrammed to accommodate the SLO expansion.



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