



Santa Barbara Regional Health Authority HEDIS® 2007 Summary

Performance for some important aspects of care for the Authority's members is measured annually using an industry-standard methodology called Health Plan Employer Data and Information Set (HEDIS).¹ HEDIS was developed by the National Committee for Quality Assurance (NCQA).²

These assessments are required by the State of California Department of Health Services for the Medi-Cal program and the Managed Risk Medical Insurance Board for the Healthy Families program. The Authority and its regulators use the measurements summarized within the Authority's HEDIS report as one important and reliable means to assess the Authority's effectiveness as a managed care plan. Readers interested in comparative information for other health plans should refer to information on the NCQA website at www.ncqa.org

For almost every measured aspect of diabetes care, SBRHA ranks in the top 10% of all Medicaid health plans in the nation. This is undoubtedly a result of our premier SMART diabetes management program. SBRHA is also one of the leading Medi-Cal plans in California in both Childhood Immunizations and Postpartum Care.

Teams of SBRHA staff continuously strive to improve the quality of care received by our members. For measures where our rate falls short of the benchmark, teams analyze data to identify barriers that prevent members from receiving appropriate or timely care, or that preclude providers from rendering appropriate or timely care. Once barriers are identified, the information is used to develop educational or behavioral interventions directed at members and/or providers. These interventions encourage the medically appropriate use of available benefits by members, and give providers tools they need to ensure members receive suitable and timely care as well as age- and sex-appropriate preventive care services.

¹ HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

² The NCQA is an independent, not-for-profit organization dedicated to measuring the quality of America's health care.

Santa Barbara Regional Health Authority
Medi-Cal HEDIS 2007 Report Card

Measure	SBRHA Score	Benchmark*	How SBRHA Ranked
Diabetes Management			
HbA1c test	93	89	Top 10 % nationally
HbA1c uncontrolled >9.0% (a lower score indicates better performance)	23	30	Top 10 % nationally
HbA1c controlled <7.0%	53	N/A	First-year measure; benchmark not available
Retinal exam	82	68	Top 10 % nationally
LDL test	85	N/A	Revised measure; benchmark not available
LDL <100 mg/dL	46	47	Top 25 % nationally
Nephropathy monitoring	85	66	Top 10 % nationally
Cardiovascular Disease Management			
Cholesterol management for patients with cardiovascular conditions	52	N/A	Revised measure; benchmark not available
Asthma Care			
Controller medication use (ages 5 - 9)	94	96	Top 25 % nationally
Controller medication use (10 - 17)	90	94	Top 50 % nationally
Controller medication use (18 - 56)	88	91	Top 25 % nationally
Controller medication use (5 - 56)	90	93	Top 25 % nationally
Pediatric Health			
Childhood immunizations (4 DTaP, 3 Polio, 1 MMR, 3 HepB, 3 Hib, 1 VZV)	85	83	Top 10 % nationally
Well child visits first 15 months of life	63	69	Top 25 % nationally
Well child visits 3 rd - 6 th years of life	67	78	Top 50 % nationally
Adolescent well-care visits	33	55	Bottom 50 % nationally

* The benchmark is the High Performance Level (HPL) for participating plans as determined by the California Department of Health Services and is in boldface type. Where an HPL is not available, the benchmark used is the HEDIS 2006 National Medicaid 90th percentile

Santa Barbara Regional Health Authority
Medi-Cal HEDIS 2007 Report Card, continued

Measure	SBRHA Score	Benchmark*	How SBRHA Ranked
Children's and Adolescents' Access to Primary Care Providers			
Ages 12 - 24 months	97	98	Top 50 % nationally
Ages 25 months - 6 years	87	92	Top 50 % nationally
Ages 7 - 11 years	82	92	Bottom 50 % nationally
Ages 12 - 19 years	77	90	Bottom 50 % nationally
Women's Health			
Breast cancer screening (mammogram)	56	N/A	Revised measure; benchmark not available
Cervical cancer screening (Pap smear)	71	77	Top 50 % nationally
Chlamydia screening (ages 16 - 25)	51	65	Bottom 50 % nationally
Timeliness of prenatal care	85	91	Top 50 % nationally
Timeliness of postpartum care	74	71	Top 10 % nationally
Antibiotic Prescribing			
Appropriate testing for children with pharyngitis	14	75	Bottom 10 % nationally
Appropriate treatment for children with upper respiratory infection	72	92	Bottom 25 % nationally
Inappropriate treatment for adults with acute bronchitis	50	N/A	New in 2006; benchmark not yet available

* The benchmark is the High Performance Level (HPL) for participating plans as determined by the California Department of Health Services and is in boldface type. Where an HPL is not available, the benchmark used is the HEDIS 2006 National Medicaid 90th percentile.

Santa Barbara Regional Health Authority
Healthy Families Program HEDIS 2007 Report Card

Measure	SBRHA Score
Asthma Care	
Controller medication use (ages 5 - 9)	Insufficient sample size
Controller medication use (ages 10 - 17)	Insufficient sample size
Controller medication use (ages 5 - 17)	Insufficient sample size
Pediatric Health	
Childhood immunizations (4 DTaP, 3 Polio, 1 MMR, 3 HepB, 3 Hib, 1 VZV)	91
Well child visits first 15 months of life	59
Well child visits 3 rd - 6 th years of life	69
Adolescent well-care visits	50
Children's and Adolescents' Access to Primary Care Providers	
Children's Access, 12-24 months	100
Children's Access, 25 months - 6 years	92
Children's Access, 7-11 years	93
Children's Access, 12-19 years	90
Antibiotic Prescribing	
Appropriate testing for children with pharyngitis	8
Appropriate treatment for children with upper respiratory infection	79
Women's Health	
Chlamydia screening (ages 16 - 18)	Insufficient sample size
Mental Health	
Follow-up After Hospitalization for Mental Illness	Insufficient sample size

Note: The Managed Risk Medical Insurance Board has not yet established benchmarks for the measures reported for the Healthy Families program.