



Care Management

CenCal Health provides appropriate and timely care management to high risk members and will:

- Receive referrals from providers and identify patients in need of case management due to medically complex or catastrophic medical conditions, or those at high risk for hospital admissions
- Incorporate the high risk members' primary care physician in the assessment of needs, care plan development, and evaluation process
- Identify appropriate resources/services required by the high risk member and recommend appropriate referrals as needed
- Provide ongoing updates to primary care providers on members' current case management