

CENCAL HEALTH FACILITY AUDITS

CenCal Health conducts facility audits for new Primary Care Providers, providers and OB/GYNs that provide routine obstetrical care, as a requirement for participation in all CenCal Health programs.

Reviews of sites for providers that serve Santa Barbara Health Initiative (SBHI) and San Luis Obispo (SLOHI) members are conducted utilizing the California Department of Health Services Medi-Cal Managed Care Full Scope Site Review Survey and Medical Record Survey Tool. Reviews for all programs other than Medi-Cal are performed using the Industry Collaboration Effort (ICE) California Shared Commercial & Medicare Site Review Survey. Supplemental criteria may be assessed by CenCal Health to address additional requirements. Supplemental criteria may be assessed by CenCal Health to address additional requirements.

After the initial full scope survey, the maximum time period before the next required full scope site survey is three years. CenCal Health may review sites more frequently, or when determined necessary based on prior findings.

If you relocate your office, or employ or contract with a new primary care physician, please notify CenCal Health's Provider Services Department at (805) 685-9525, extension 1676.