

Instructions for Completing a Suspected Fraud, Waste or Abuse Referral Form

To submit a request to investigate suspected fraud or abuse, please complete a CenCal Health Suspected Fraud, Waste or Abuse Referral Form. Examples of fraud or abuse are listed on the Suspected Fraud, Waste or Abuse Referral Form. These are examples only. The list does not represent every situation in which fraud, waste or abuse can take place. Therefore, CenCal Health has provided an “Other” category for the requestor to describe the suspected fraud, waste or abuse to be investigated.

Please note there are separate reporting forms for Fraud, Waste and/or Abuse. One pertains to a Member and one pertains to a Provider.

Complete all applicable sections of the form. It is very important to complete the form in its entirety to effectively investigate the referral.

If desired, requestor may remain anonymous; however, it should be understood that if the requestor does not provide his/her name and telephone number, the Compliance Coordinator will be unable to contact him/her for clarification of any of the information submitted that may prevent completion of the investigation.

Submit the completed form and attach supporting documents to Compliance Coordinators, Administration via one of the following methods:

1. U.S. Mail: CenCal Health
Compliance Coordinator
4050 Calle Real
Santa Barbara, CA 93110
2. Fax: (805) 685-8292

All Correspondence Should Be Marked as “Confidential”

Under the direction of the Compliance Officer, correspondence will be received by the Compliance Coordinator. Completed CenCal Health Suspected Fraud, Waste or Abuse Referral Forms, and accompanying documentation may be sent directly to the Compliance Coordinator. Correspondence should be mailed to:

CenCal Health
Compliance Coordinator
4050 Calle Real
Santa Barbara, CA 93110

**Correspondence should be marked:
“Confidential: To Be Opened by Compliance Coordinator Only”**

**For additional information, or instructions on completing this form please call
CenCal Health Compliance at: (805) 562-1023.**