

Initial Health Assessment

In order to encourage new members to become involved in their healthcare, CenCal Health informs new members that an Initial Health Assessment is a benefit and instructs them to call their PCP for an appointment. In addition to the comprehensive history and exam, the initial health assessment includes counseling, anticipatory guidance, and risk factor reduction interventions, as well as ordering appropriate laboratory and diagnostic procedures. The PCP's obligation is to attempt to schedule and provide an initial health assessment within 120 calendar days from the date of program eligibility, unless the PCP determines that the member's medical record contains complete and current information to allow for assessment of the member's health status and health risk in accordance with the following assessment requirements:

- For members 21 and older, the initial health assessment must follow the "Clinical Preventive Services for Adults" included in the "Provider Obligations Section" of this Provider Manual, as it may be updated from time to time. The PCP should also discuss appropriate preventive measures and arrange for follow-up appointments.
- For members under 21 years, the initial health assessment must follow the requirements of the Health and Safety Code, Sections 124025, et. seq., and Title 17, CCR, Section 6842 through 6852, and PCPs should follow the schedule recommended by the American Academy of Pediatrics (AAP).

If the member fails to keep the scheduled appointment, the PCP should attempt to contact the member in accordance with the procedures he/she has established for follow-up of missed appointments.

Billing and Payment

When billing for Initial Health Assessments, PCPs should use the following CPT codes: New Patient: 99381-99387, and for Established Patient: 99391-99397. Reimbursement is on a fee-for-service basis. Payment for services to members less than 18 years of age (Codes 99381-99384 and 99391-99394) is made at the Medi-Cal allowable rate, or at CenCal Health's higher rate in effect at the time of service. Payment for the Adult Preventive Services (99385-99387 and 99395-99397) is included in Attachment A, Payment Addendum, to the PCP Agreement.