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SECTION: Preventive Services	
POLICY AND PROCEDURE: Health Education	Approved date: _____ Approved by: _____ Effective date: _____ Revised date: _____ Revised date: _____

POLICY:

Health education services and Plan-specific resource information are available to Plan members.

PROCEDURE:

- A. Health education materials will be maintained on site or made available upon request.
 - 1. Providers and/or staff will provide health education materials and/or resources to members as appropriate.
 - 2. Providers and/or staff providing verbal health education, educational materials, Plan-specific resources and/or referrals to classes will document titles/content in the patient's medical record.

- B. Educational materials maintained on site will be applicable to the practice and the population served.

- C. Educational materials will be available in threshold languages identified for county and/or area of site location.