

Behavioral Health Care Coordination Request Form



This form is for linkage to CenCal Health Mental Health Providers or County Substance Use Treatment Services.

Members may also be referred to [CenCalHealth.org](https://cencalhealth.org) to locate a provider on our provider directory or contact the Behavioral Health Call Center at (800) 421-2560.

Referring Providers: Please fax this form to the Behavioral Health Department (805) 681-3070 or upload to <https://gateway.cencalhealth.org/form/bh>. Questions? Please call (805) 562-1600

Referring Provider/Agency - Required

Name: Phone:
Email: Fax:
Agency Name:

Member Information

- Member has agreed for CenCal Health to outreach to assist Member to obtain an Appointment or Coordinate services with the County (Required)**

Please complete individual requests for each family member.

Member Name:
CenCal Health Member ID:
Phone: DoB:
Language: Parent/Guardian:

Is member participating in other community programs (ECM, Whole Person Care, CCS, IOPCM, etc):

- Release of Information attached. Required only if referring provider is requesting information on the outcome of a Substance Use Referral with the County Behavioral Health Department.**

Member Information (cont.)

Reason for Care Coordination Request:

- Care Coordination Request for Mental Health Services
 - Psychotherapy
 - Medication Management (psychiatry)
- County Department of Behavioral Health Substance Use Services

Brief description of member's needs - *Required*

Please include if member has previously tried to make an attempt to contact or schedule an appointment with a Mental Health provider.

If you would like to refer a member to Specialty Mental Health Services, please use our **Transition of Care Form**

If you are referring a member for support due to missed appointments, please use our **Member Education Form.**

All forms are located on [CenCal Health's Mental Health Services & Behavioral Health Treatment Page](#)

All Care Coordination Requests will be resolved within 30 days. Referring provider will receive a status update within 30 days.