



Behavioral Health Department

Technical Assistance



Agenda:

- Telehealth
- Required Forms: Service Logs
- Parent Training Only Requests





Telehealth

HCPCS Code for Telehealth do not require Prior Authorization

• T1014 Telehealth Transmission per minute

Q3014 Originating site facility fee

Please do not include on your authorization requests

Include only on claims submission







Service Logs

Service Logs are a required attestation from the provider and member of services received.



Please upload on all requests for continuation of BHT services.



Service Logs may be uploaded in one batch (as opposed to single sheets)



Parent signature can be at the end of the form one time or on each individual service line.





Service Logs templates are available at:

www.cencalhealth.org/providers/behavioral-health-treatment-and-mental-health-services/

Requests for Parent Training with no Direct Therapy

When a parent training only plan is requested due to scheduling issues, the following information is required:



Signature of parent(s)/guardian(s) on the submitted treatment plan



If direct care services were recommended as medically necessary, a written statement by a BCBA attesting that the delay of services will not be harmful to the member.





Requests for Parent Training with no Direct Therapy

When a parent training only plan is requested due to scheduling issues, the following information is required:





Clinical Efficacy of the proposed goals should be demonstrated by including how the parent goals will support the member's stabilization or improvement.



Clinical Effectiveness of the treatment plan should be demonstrated in the next reporting period through assessment and goal progress statements.





Thank You

Behavioral Health Department at (805) 562-1600







