

Housing Transition Navigation Services **Quick Reference Guide**

What are Housing Transition Navigation Services?

Housing Transition Navigation Services are aimed to assist CenCal Health members experiencing homelessness, or who are at risk of homelessness, to obtain permanent housing.

CenCal Health members will participate in a housing assessment and an individualized housing support plan, which will provide access to a tailored subset of the following services:

1. Searching for housing and securing housing, including the completion of applications and required documentation as well as resources to cover moving costs.
2. Assistance with benefits advocacy, including assistance with Supplemental Security Income (SSI).
3. Securing available resources to assist with subsidizing rental resources.
4. Assistance with requests for reasonable accommodation and necessary accommodations for accessibility.
5. Landlord education, engagement, and communication on the member's behalf.
6. Ensuring that the living environment is safe and ready for move-in.
7. Developing a housing support crisis plan that includes prevention and early intervention services when housing is jeopardized.
8. Establishing procedures and contacts to retain housing, including developing a housing support crisis plan that includes prevention and early intervention services when housing is jeopardized.
9. Identifying, coordinating, securing, or funding non-emergency, non-medical transportation to assist Members' mobility to ensure reasonable accommodations and access to housing options prior to transition and on move in day.

The Housing Transition Navigation Services may involve additional coordination with other entities to ensure the individual has access to supports needed for successful tenancy.

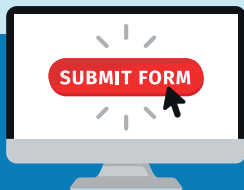
Who is eligible?

CenCal Health members who:

- Are prioritized for a permanent supportive housing unit or rental subsidy resource through the local homeless Coordinated Entry System or similar system.
- Meet the Housing and Urban Development (HUD) defined in Section 91.5 of Title 24 of the Code of Federal Regulations.
- Are determined to be at risk of experiencing homelessness are eligible to receive Housing Transition Navigation Services if they have significant barriers to housing stability and meet at least one of the following criteria:
 - Have one or more serious chronic conditions.
 - Have a serious mental illness (SMI).
 - Are at risk of institutionalization or overdose or are requiring residential services because of a substance use disorder.
 - Have a serious emotional disturbance.
 - Are receiving enhanced care management (ECM).
 - Are a Transition-Age Youth with a significant barrier to housing stability or who have been victims of trafficking or domestic violence.

Required Documentation

- Housing Transition Navigation Services Information and Referral form <https://qrco.de/HTNSinfoandform>
- Tenant Screening and Housing Assessment <https://qrco.de/HTNS-tenant-screening-housingassessment>
- Individualized Housing Support Plan <https://qrco.de/IHSPform>
- Any relevant clinical or supporting information that would support the referral request, when available to referring party
- Case or Care Plan, if available at the time of request



How to submit for authorization for Housing Transition & Navigation Services

Providers will submit a Treatment Authorization Form (TAR 50-1) attaching the Housing Transition Navigation Services Information and Referral form.

The forms can be sent to CenCal Health through the Provider Portal, by fax at (805) 681-3039, or by using the Community Supports secure link, which can be requested by calling the Community Supports Unit at (805) 562-1698.

Unit of service: One (1)

HCPCS billing code: H0043 U6 modifier (Monthly services code), & H2016 U6 modifier (One time Housing Deposit fee)

Quantity: 1-6 (months) based on members needs

Dates of Service: As needed, up to six (6) months

For claims & billing please reference the HCPCS codes and units.

Visit our Provider Directory for a list of contracted Providers
<https://qrco.de/bdVaAZ>



Link to Provider FAQs:
<https://qrco.de/bdKtpT>



For more information please contact the CenCal Health Community Supports Unit.

- (805) 562-1698
- communitysupports@cencalhealth.org
(if email includes PHI, you must encrypt).

Fax referrals to (805) 681-3039.

