

# Provider Advisory Board Meeting Agenda

**Date & Time:** January 8<sup>th</sup>, 2024, 11:30 am – 1:00 pm

**Locations:**

**CenCal Health (Santa Barbara):** 4050 Calle Real, Santa Barbara, CA 93110

**CenCal Health (San Luis Obispo):** 1035 Peach Street, Suite 201, San Luis Obispo, CA 93401

**Meeting Facilitator:** Cathy Slaughter, PAB Chair, Provider Relations Director, CenCal Health

**Administrative Support:** Carmen Obregon, Provider Service Administrative Assistant

**Attendees: PAB Members:** Amber Bermond; Barbara Brown-Ramirez, C.P.N.P., M.S.N; Dana Goba; Jo Ann Mack; Kieran Shah, CHPCA; Kathleen Sullivan, Ph.D.; Mahdi Ashrafian, MD, MBA; Marie Moya; Michael Bordofsky, MD; Rahul Vinchhi; Steve Clarke, MD; Yolanda Robles;

**CenCal Health Staff:** Adam Butler, MPP; Andrea Hill; Ana Stenersen; Carlos Hernandez; Caitlyn Hopkins; Carmen Obregon; Cathy Slaughter; Chelsea Elliott; Chris Hill; Dona Lopez; Emily Fonda, MD; Karina Negrete; Lauren Geeb, MBA; Luis Somoza; Marina Owen; Michael Collins, MD; Nancy Vasquez, MPA; Robert Janeway; Sheila Thompson, RN, CPHQ; Van Do-Reynoso, PhD.

Public Participation: Members of the public will be allowed to provide public comment in real-time during the public comment portion of the Provider Advisory Board (CAB) meeting. If you require any special disability-related accommodations, please contact the CenCal Health Provider Services Department at (805) 562-1676 or via email at [ProviderServices@cencalhealth.org](mailto:ProviderServices@cencalhealth.org) at least twenty-four (24) hours before the scheduled board meeting to request disability-related accommodations.

Agenda Items	Owner	Time
Announcements and Acknowledgements		
1. Welcome and announcements	C. Slaughter	5 min
Regular Agenda		
2. Public comment on any non-agenda item of interest to the public that is within the subject matter jurisdiction of the Community Advisory Board.	C. Slaughter	5 min
3. Acceptance of Minutes from the October 9th, 2023 Meeting – Action Item	C. Slaughter	2 min
4. Medicare Dual Special Needs Plan To introduce CenCal Health's D-SNP engagement and implementation plan to the Provider Advisory Board	M. Owen	20 min
5. Provider Satisfaction Survey - Discussion To discuss the launch of CenCal Health's new Provider Satisfaction Survey and lanned ext steps	A. Butler	15 min
6. Timely Access Standards- Discussion To discuss proposed provider engagement strategies in support of ensuring timely access for CenCal Health members	S. Thompson/ C. Slaughter	15 min

7. Improving Authorizations for Non-Emergency Medical Transportation (NEMT) - Discussion To explore increased efficiency in obtaining Physician Certification forms to authorize the provision of NEMT for CenCal Health members	A. Stenersen	15 min
Roundtable		
8. Opportunity for PAB members to share relevant updates	All	5 min

**Next Meeting:** April 8<sup>th</sup>, 2024, in-person only

**Locations:** CenCal Health Santa Barbara and San Luis Obispo