



**Notice of Regular Meeting  
CenCal Health Board of Directors**

**March 20, 2024**

**6:00 pm**

The Courtyard by Marriott San Luis  
Obispo  
1605 Calle Joaquin  
San Luis Obispo, CA  
Morro Bay/Estero Bay Room

Members of the public wishing to provide public comment on items within the jurisdiction of the Board of Directors may do so during the public comment period or by emailing comments before 10:00 am, January 17, 2024 to the Clerk of the Board at [pbottiani@cencalhealth.org](mailto:pbottiani@cencalhealth.org) with "Public Comment" in the subject line. Comments received will be read during the meeting.

If you require any special disability-related accommodations, please contact the CenCal Health Board Clerk's Office at (805) 562-1020 or via email at [pbottiani@cencalhealth.org](mailto:pbottiani@cencalhealth.org) at least twenty-four (24) hours prior to the scheduled board meeting to request disability related accommodations.

**Agenda**

Action/Information

1. Public Comment (*Mr. Lisa*)
  
2. **Consent Agenda** (*Action to accept reports*) (*Mr. Lisa*) Action
  - 2.1 Approve Minutes of January 17, 2024, Board of Directors Meeting
  - 2.2 Approve Minutes of February 7, 2024, Board Compliance and Oversight Committee Meeting
  - 2.3 Accept Administrative Reports
    - 2.3.1 Quality Report
    - 2.3.2 Health Services Report
    - 2.3.3 Government and Administrative Report
    - 2.3.4 Customer Experience Report
    - 2.3.5 Operations Report
    - 2.3.6 Compliance Report
    - 2.3.7 Information Technology Report
  - 2.4 Accept Program Reports
    - 2.4.1 Community Benefit Funding: *A.T. Still University (ATSU)*
  
3. **Regular Agenda**
  1. Report from the Chief Executive Officer (*Ms. Owen*)  
Consider Accepting 2023 Progress Update, 2024 Operating Plan

- |  |              |
|--|--------------|
| and 2023-2024 Strategic Plan Measurable Outcomes (Ms. Owen)  | Action       |
| 2. Consider Approving the Compliance Oversight Committee Report and Annual Compliance Plan (Ms. Kim)   | Action       |
| 3. Consider Accepting the Quality Improvement and Health Equity Committee (QIHEC) Report (Mr. Hernandez and Ms. Geeb)  | Action       |
| 4. Present CenCal Health 2023 Employee Engagement Survey Results (Mr. Morris)  | Information  |
| 5. Present Medi-Cal Expansion Update (Dr. Do-Reynoso)  | Information  |
| 6. Discuss Government Affairs and Advocacy Priorities (Mr. Harris, Ms. Mossburg, and Mr. Feliciano)  | Information  |
| 7. Report from the Chief Financial Officer and Treasurer (Ms. Bishop)  | Action       |
| 8.1 Consider Accepting the Financial Report and Financial Statements   |              |
| 8. Consider Development of a Medi-Cal Capacity, Access, and Workforce Development Program (Ms. Turetsky and Ms. Jacobson)  | Action       |
| 9. Report on Dual Special Needs Program (DSNP) Development and Present on Model of Care and Care Management for Dual Eligible Members (Ms. Turetsky, Dr. Fonda, and Mr. Engelhard)   | Information  |
| 10. Preview 2024 Community Report (Ms. Santos and Ms. Worley Marselian)  | Information  |
| 11. Items for Immediate Action<br><i>for which the need to take immediate action arose subsequent to the posting of the agenda (requires determination of this fact by vote of two-thirds of the Directors present or, if fewer than nine Directors are present, unanimous vote)</i> | Action Items |
| 12. <b>Closed Session</b>  |              |
| • PURSUANT TO CALIFORNIA GOVERNMENT CODE SECTION §54957  |              |

*Note:* The meeting room is accessible to the disabled. Additional information can be found at the CenCal Health website: [www.cencalhealth.org](http://www.cencalhealth.org)