

# Provider Advisory Board Meeting Agenda

**Date & Time:** November 4<sup>th</sup>, 2024, 11:30 am – 1:00 pm

**Locations:**

- **SB Members: CenCal Health**, 4050 Calle Real, Santa Barbara, CA 93110
- **SLO Members: Matthew Will Memorial Medical Center**, 850 Fair Oaks Ave Ste 120, Arroyo Grande, CA 93420 (Third Floor)

**Meeting Facilitator:** Luis Somoza, PAB Chair, Provider Services Director, CenCal Health

**Administrative Support:** Melisa Gleason, Sr. Regulatory Liaison

**Attendees: PAB Members:** Amber Bermond; Dana Goba; Kieran Shah, CHPCA; Kathleen Sullivan, Ph.D.; Mahdi Ashrafian, MD, MBA; Marie Moya; Michael Bordofsky, MD; Rahul Vinchhi; Steve Clarke, MD; Yolanda Robles.

**PAB Guest:** Dana Gamble

**CenCal Health Staff:** Amber Sabiron; Anna Garcia; Bao Xiong; Carlos Hernandez; Cathy Slaughter; Chris Hill; Dona Lopez; Gisela Taboada; Hector Garcia; Keith Emmons, MD; Lauren Geeb, MBA; Luis Somoza; Nancy Vasquez, MPA; Van Do-Reynoso, PhD.

*Public Participation:* Members of the public will be allowed to provide public comment in real-time during the public comment portion of the Provider Advisory Board (PAB) meeting. If you require any special disability-related accommodations, please contact the CenCal Health Provider Services Department at (805) 562-1676 or via email at [ProviderServices@cencalhealth.org](mailto:ProviderServices@cencalhealth.org) at least twenty-four (24) hours before the scheduled board meeting to request disability-related accommodations.

Agenda Items	Owner	Time
<b>Announcements and Acknowledgements</b>		
1. Welcome and announcements	L. Somoza	2 min
<b>Regular Agenda</b>		
2. Public comment on any non-agenda item of interest to the public that is within the subject matter jurisdiction of the Provider Advisory Board.	L. Somoza	1 min
3. Acceptance of Minutes from the July 15 <sup>th</sup> , 2024 Meeting– Action Item	L. Somoza	2 min
4. Virtual Care Exploration To discuss expanding virtual care option for CenCal Health members	K. Emmons	20 min
5. CAHPS Clinician & Group Survey To review and discuss the outcomes of the CAHPS Clinician & Group Survey	B. Xiong	20 min
6. Hospital Readmission Reduction Program Structure To review CenCal Health's proposed hospital readmission reduction program structure	C. Hernandez L. Geeb	20 min
7. Access Discussion To discuss network access gaps and possible solutions to address them.	L. Somoza C. Slaughter	20 min
<b>Roundtable</b>		
8. Opportunity for PAB members to share relevant updates	All	5 min

**Next Meeting:** January 13<sup>th</sup>, 2025 in-person meeting

**Locations:** CenCal Health, Santa Barbara, and Matthew Will Memorial Medical Center, Arroyo Grande