

## **ALLIED HEALTH PROVIDER OBLIGATIONS**

This section of the Provider Manual was established to educate contracted Allied Health providers about processes specific to their provider type. These processes will not be included in Provider Manuals sent to providers that are not Allied Health providers.

Some of the topics for this section were taken from Agreements, the previous provider manuals, and other sources. This format will enable CenCal Health to more easily change its processes, when necessary, and inform contracted providers of these changes without the cumbersome process of amending the Agreement. It is CenCal Health's intent that modifications, which are normally not considered a material modification, be kept to a minimum.

### **BACKGROUND**

Allied Health care for certain medical conditions is an essential component of care in maintaining self-care and in the prevention or delay of relapse/disease progression. Allied Health providers are an integral component in assisting Members to improve their overall health.

Most referrals to Allied Health providers will be issued by the Member's Primary Care Provider (PCP), or an attending physician. There are visit limits on some services, and in most cases no Copayments are required for SBHI and SLOHI members to be treated by Allied Health Providers. Allied Health Providers should review the Protocols section of this Provider Manual to become familiar with the specifics of their provider type.

**Also note, if the information in this Provider Obligations Section differs from that in other sections of this Manual, the information in this Provider Obligations Section shall take precedence.**