CenCal HEALTH
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Non-Physician Medical Provider Onboarding Packet

Thank you for your interest in joining the CenCal Health provider network. We greatly value your partnership in better serving our community. CenCal Health credentials all NPMPs who provide care to our members. In accordance with State regulations, NPMPs (excluding CRNAs) must be appropriately supervised by a physician who is credentialed and contracted with CenCal Health. Enclosed is a credentialing application and additional documents required to begin the onboarding process. Please complete the packet in its entirety. **However, if you have a current and complete CAQH profile, you do not need to fill out the credentialing application portion**. Instead, please complete the Addendums and Information Release/Acknowledgement and provide your CAQH identifier below.

If you are a provider in CAQH, please provide your CAQH #: _____

The following must accompany your application:

- □ Completed Addendums A, B, and D
- □ Signed and dated Information Release/Acknowledgement
- □ Copy of Supervisory/Delegation Agreement (or alternative provided form)
- □ Copy of current DEA Registration (Include a brief explanation for any missing schedules)
- □ Complete 5-year Work History with dates in MM/YYYY – MM/YYYY format (Include a brief explanation for any gaps 6 months or longer)
- □ Proof of Professional Liability coverage
- □ New Provider Training Orientation Attestation

Medi-Cal Enrollment is Separate and Required
Beginning January 1, 2018, federal law requires that all non-exempt providers of services to Medi-Cal recipients must be screened and enrolled as Medi-Cal providers by the Department of Health Care Services (DHCS). This is a requirement in addition to CenCal Health's onboarding and credentialing process. Please find more information about the Medi-Cal enrollment process on our website here.

All provider credentialing applications are reviewed by the CenCal Health Credentials and Peer Review Committee or a Medical Director. To ensure timely processing of your application, please complete and return all documents listed above as soon as possible. Forms may be submitted in the following ways:

Mail: CenCal Health, Attn: Provider Services Department
4050 Calle Real, Santa Barbara, CA 93110
Email: provideronboarding@cencalhealth.org
Fax: (805) 681-3033

We appreciate your cooperation during the onboarding process. If you have any questions, please contact us at the above email.

Thank You,

CenCal Health – Provider Services Department

Non-Physician Medical Practitioner (NPMP) Application

This application is submitted to: **CenCal Health**, herein, this Healthcare Organization[1]

I. INSTRUCTIONS

This form should be typed or legibly printed in black or blue ink. If more space is needed than provided on original, attach additional sheets and reference the question being answered. Please do not use abbreviations when completing the application.

II. IDENTIFYING INFORMATION

Last Name:	First:	Middle:	
Is there any other name under which you have been known? Name(s):			
Home Mailing Address:	City:	State:	Zip:
Home Telephone Number:	E-Mail Address:		
Home Fax Number:	Pager Number: ( )		
Birth Date:	Citizenship (If not a United States citizen, please include copy of Alien Registration Card.)		
Birth Place (City/State/Country):			
Social Security #:	Gender ☐ Male ☐ Female		
Specialty (primary):	Specialty (secondary):		
Professional Type: ☐ Certified Nurse Midwife (CNM)/Licensed Midwife ☐ Nurse Practitioner (NP)			
☐ Physician Assistant (PA) ☐ Certified Registered Nurse Anesthetist (CRNA)			

III. PRACTICE INFORMATION

Practice Name (if applicable):	Department Name (If Hospital Based):	
Primary Practice Street Address:	City:	
	State:	Zip:
Telephone Number:	Fax Number:	
Office Manager/Administrator:	Telephone Number:	
E-Mail Address:	Fax Number:	
Number of Hours Worked Per Week:	Federal Tax ID Number:	
Supervising Physician Name, Title:	Medical License Number:	
	NPI:	Specialty:
Secondary Practice Name & Address:	City:	
	State:	Zip:
Office Manager/Administrator:	Telephone Number:	
E-Mail Address:	Fax Number:	
Number of Hours Worked Per Week:	Federal Tax ID Number:	
Supervising Physician Name, Title:	Medical License Number:	
	NPI:	Specialty:

1 As used in the Information Release/Acknowledgments Section of this application, the term "this Healthcare Organization" shall refer to the entity to which this application is submitted as identified above

IV. POSTGRADUATE EDUCATION (Attach additional sheets if necessary. Reference this section number and title)

College or University Name:	Degree Received:	Date of Graduation: (mm/yy)
Mailing Address:	City:	
	State & Country:	ZIP:
College or University Name:	Degree Received:	Date of Graduation: (mm/yy)
Mailing Address:	City:	
	State & Country:	ZIP:

V. PROFESSIONAL CERTIFICATIONS

Include certifications by organizations which are duly organized and recognized:

Name of Issuing Organization:	Specialty:	Date Certified/Recertified:	Expiration Date (if any):

Have you applied for certification other than those indicated above? ☐ Yes ☐ No

If so, list date(s):

If not certified, describe your intent for certification, if any, and date of eligibility for certification on separate sheet.

VI. MEDICAL LICENSURE/REGISTRATIONS (Remember to attach copies of documents)

California State License Number:	Type:	Issue Date:	Expiration Date:
Drug Enforcement Administration (DEA) Registration #:		Issue Date:	Expiration Date:
National Provider Identifier (NPI):			Expiration Date:
Taxonomy:		MediCal/Medicaid Number:	

VII. PROFESSIONAL LIABILITY (Remember to attach copy of professional liability policy or certification face sheet)

Current Insurance Carrier:	Policy Number:	Eff date:
Per Claim Amount:	Aggregate Amount:	Expiration Date:

Please explain any surcharges to your professional liability coverage on a separate sheet. Reference this section number and title.

Mailing Address:	City:	
	State:	ZIP:

VIII. CURRENT HOSPITAL & OTHER INSTITUTIONAL AFFILIATIONS

A. CURRENT AFFILIATION (Attach additional sheets if necessary. Reference this section number and title)

Name and Mailing Address of Primary Hospital:	City:	
	State:	ZIP:
Department/Status (active, provisional, courtesy, etc.):	Appointment Date:	

If you do not have hospital privileges, please leave this section blank

IX. WORK HISTORY (Attach additional sheets if necessary. Reference this section number and title)

Chronologically list the last 5 years of work history activities since completion of postgraduate training (use extra sheets if necessary). Please explain any gaps exceeding 6 months in professional work history on a separate page.

Current Practice Name:		Telephone Number:	
Contact Name:		Fax Number:	
Mailing Address:		City:	
		State:	ZIP:
From: (mm/yy)	To: (mm/yy):	Present	
Practice Name:		Telephone Number:	
Contact Name:		Fax Number:	
Mailing Address:		City:	
		State:	ZIP:
From: (mm/yy)	To: (mm/yy):		
Practice Name:		Telephone Number:	
Contact Name:		Fax Number:	
Mailing Address:		City:	
		State:	ZIP:
From: (mm/yy)	To: (mm/yy):		

X. BILLING INFORMATION

Billing Company:		
Street Address:	City:	
	State:	ZIP:
Contact:	Telephone Number:	
Name Affiliated with Tax ID:	Federal Tax ID:	

XI. ATTESTATION QUESTIONS

Please answer the following questions "yes" or "no." If your answer to questions A through K is "yes", or if your answer to L is "no," please please provide full details on separate sheet.

A. Has your license to practice in any jurisdiction, your Drug Enforcement Administration (DEA) registration or any applicable narcotic registration in any jurisdiction ever been denied, limited, restricted, suspended, revoked, not renewed, or subject to probationary conditions, or have you been fined or received a letter of reprimand or is such action pending? Yes ☐ No ☐

B. Have you ever been charged, suspended, fined, disciplined, or otherwise sanctioned, subjected to probationary conditions, restricted or excluded, or have you voluntarily or involuntarily relinquished eligibility to provide services or accepted conditions on your eligibility to provide services, for reasons relating to possible incompetence or improper professional conduct, or breach of contract or program conditions, by Medicare, Medicaid, or action pending? Yes ☐ No ☐

C. Have your clinical privileges, membership, contractual participation or employment by any medical organization (e.g. hospital medical staff, medical group, independent practice association (IPA), health plan, health maintenance organization (HMO), preferred provider organization (PPO), private payer (including those that contract with public program, medical society, professional association, medical school faculty position or other health delivery entity or systems), ever been denied, suspended, restricted, reduced, subject to probationary conditions, revoked or not renewed for possible incompetence, improper professional conduct or breach of contract, or is any such action pending? Yes ☐ No ☐

D. Have you ever surrendered, allowed to expire, voluntarily or involuntarily withdrawn a request for membership or clinical privileges, terminated contractual participation or employment, or resigned form any medical organization (e.g., hospital medical staff, medical group, independent practice association (IPA), health plan, health maintenance organization (HMO), preferred provider organization (PPO), medical society, professional association, medical school faculty position or other health deliver entity or system) while under investigation for possible incompetence or improper professional conduct, or breach of contract or in return for such an investigation not being conducted, or is any such action pending? Yes ☐ No ☐

E. Have you ever surrendered, voluntarily withdrawn, or been requested or compelled to relinquish your status as a student in good standing in any fellowship, preceptorship, or other clinical education program? Yes ☐ No ☐

F. Has your membership or fellowship in any local, county, state, regional, national, or international professional organization ever been revoked, denied, reduced, limited, subjected to probationary conditions, or not renewed, or is any such action pending? Yes ☐ No ☐

G. Have you been denied certification/recertification by a specialty group, or has your eligibility, certification or recertification status changed (other than changing from eligible to certified)? Yes ☐ No ☐

H. Have you ever been convicted of any crime (other than a minor traffic violation)? Yes ☐ No ☐

I. Do you presently use any drugs illegally? Yes ☐ No ☐

J. Have any judgments been entered against you, or settlements been agreed to by you within the last (7) years, in professional liability cases, or are there any filed and serviced professional liability lawsuits/arbitrations against you pending? Yes ☐ No ☐

K. Has your professional liability insurance ever been terminated, not renewed, restricted, or modified (e.g. reduced limits, restricted coverage, surcharged), or have you ever been denied professional liability insurance, or has any professional liability carrier proved you with written notice of any intent to deny, cancel, not renew, or limit your professional liability insurance or its coverage of any procedures? Yes ☐ No ☐

L. Are you able to perform all the services required by your agreement with, or the professional staff by laws of, the Healthcare Organization to which you are applying, with or without reasonable accommodation, according to accepted standards of professional performance and without posing a direct threat to the safety of patients? Yes ☐ No ☐

I hereby affirm that the information submitted in this Section XI, Attestation Questions, and any addenda thereto is true, current, correct, and complete to the best of my knowledge and belief and is furnished in good faith. I understand that material omissions or misrepresentations may result in denial of my application or termination of my privileges, employment or physician participation agreement.

Print Name Here: _____

Signature: _____ Date: _____

INFORMATION RELEASE/ACKNOWLEDGEMENTS

I hereby consent to the disclosure, inspection and copying of information and documents relating to my credentials, qualifications and performance ("credentialing information") by and between "this Healthcare Organization" and other Healthcare Organizations (e.g. hospital medical staffs, medical groups, independent practice associations (IPA's), health plans, health maintenance organizations (HMO's), preferred provider organizations (PPO's), other health deliver systems or entities, medical societies, professional associations, medical school faculty positions, training programs, professional liability insurance companies (with respect to certification of coverage and claim history), licensing authorities, and businesses and individuals acting as their agents (collectively, "Healthcare Organizations"), for the purpose of evaluating this application and any recredentialing application regarding my professional training, experience, character, conduct and judgment, ethics, and ability to work with others. In this regard, the utmost care shall be taken to safeguard the privacy of patients and the confidentiality of patient records, and to protect credentialing information from being further disclosed.

I am informed and acknowledge that federal and state3 laws provide immunity protections to certain individuals and entities for their acts and/or communications in connection with evaluating the qualifications of healthcare providers. I hereby release all persons and entities, including this healthcare organization, engaged in quality assessment, peer review and credentialing on behalf of this Healthcare Organization, and all persons and entities providing credentialing information to such representatives of this Healthcare Organization, from any liability they might incur for their acts and/or communications in connection with evaluation of my qualifications for participation in this Healthcare Organization, to the extent that those acts and/or communications are protected by state or federal law.

I understand that I shall be afforded such fair procedures with respect to my participation in this Healthcare Organization as may be required by state and federal law and regulation, including but not limited to, California Business and Professions Code Section 809 et seq, if applicable.

I understand and agree that I, as an applicant, have the burden of producing adequate information for proper evaluation of my professional competence, character, ethics and other qualifications and for resolving any doubt about such qualifications.

During such time as this application is being processed, I agree to update the application should there be any change in the information provided.

In addition to any notice required by any contract with a Healthcare Organization, I agree to notify this Healthcare Organization immediately in writing of the occurrence of any of the following (i) the unstated suspension, revocation or nonrenewal of my license in California; (ii) any suspension revocation or nonrenewal of my DEA or other controlled substances registration; or (iii) any cancellation or nonrenewal of my professional liability insurance coverage.

I further agree to notify this Healthcare Organization in writing, promptly and no later than (14) calendar days from the occurrence of any of the following (i) receipt of written notice of any adverse action against me by the Medical Board of California taken or pending, including but not limited to, any accusation filed, temporary restraining order, or imposition of any interim suspension, probation or limitations affecting my license to the Medical Board of California, or a report with the National Practitioner Data Bank; or (iii) the denial, revocation, suspension, reduction, limitation, nonrenewal or voluntary relinquishment by resignation of my medical staff membership or clinical privileges at any Healthcare Organization; or (iv) any material reduction in my professional liability insurance coverage; or (v) my receipt of written notice of any legal action against me, including, without limitation, any filed and serviced malpractice suit or arbitration action; or (vi) my conviction of any crime (excluding minor traffic violations); or (vii) my receipt of written notice of any adverse action against me under the Medicare or Medicaid programs, including but not limited to , fraud and abuse proceedings or convictions.

I hereby affirm that the information submitted in this application and any addenda thereto (including my curriculum vitae if attached) is true, current, correct, and complete to the best of my knowledge and belief and is furnished in good faith. I understand that material omissions or misrepresentations may result in denial of my application or termination of my privileges, employment or physician assistant/nurse practitioner participation agreement. A photocopy of this document shall be as effective as the original.

Print Name Here: _____

Signature: _____ Date: _____

3 The intent of this release is to apply at a minimum, protections comparable to those available in California to any action, regardless of where such action is brought.

Addenda Submitting (Please check the following)

☐ Addendum B - Professional Liability Action Explanation

This application and Addenda A and B were created and are endorsed by:

- American Medical Group Association (310/430-1191 X223)
- California Association of Health Plans (916-552-2910)
- California Healthcare Association (916/552-7574)
- California Medical Association (415/882-5166)
- National IPA Coalition (510/267-1999)
- The Medical Quality Commission (310/936-1100 x 230)

California Participating Practitioner Application

Addendum A

Practitioner Rights

Right to Review

The practitioner has the right to review information obtained by the Healthcare Organization for the purpose of evaluating that practitioner's credentialing or recredentialing application. This includes non-privileged information obtained from any outside source (e.g., malpractice insurance carriers, state licensing boards), but does not extend to review of information, references or recommendations protected by law from disclosure.

The practitioner may request to review such information at any time by sending a written request, via certified letter, to the Credentialing Department at the Healthcare Organization's offices. The Credentialing Department of the Healthcare Organization's offices, will notify the practitioner within 72 hours of the date and time when such information will be available for review at the Credentialing Department office.

Right to be Informed of the Status of Credentialing/Recredentialing Application

Practitioners may request to be informed of the status of their credentialing/recredentialing application. The practitioner may request this information by sending a written request by letter, email or fax to the Credentialing Department of the Healthcare Organization's offices.
The provider will be notified in writing by fax, email or letter no more than seven working days of the current status of the application with respect to outstanding information required to complete the application process.

Notification of Discrepancy

Practitioners will be notified in writing via fax, email or certified letter, when information obtained by primary sources varies substantially from information provided on the practitioner's application. Examples of information at substantial variance include reports of practitioner's malpractice claims history, actions taken against a practitioner's license/certificate, suspension or termination of hospital privileges or board certification expiration when one or more of these examples have not been self-reported by the practitioner on his/her application form. Practitioners will be notified of the discrepancy at the time of primary source verification. Sources will not be revealed if information obtained is not intended for verification of credentialing elements or is protected from disclosure by law.

Correction of Erroneous Information

If a practitioner believes that erroneous information has been supplied to Healthcare Organization by primary sources, the practitioner may correct such information by submitting written notification to the Credentialing Department. Practitioners must submit a written notice, via certified letter, along with a detailed explanation to the Credentialing Department at the Healthcare Organization, within 48 hours of the Healthcare Organization's notification to the practitioner of a discrepancy or within 24 hours of a practitioner's review of his/her credentials file.

Upon receipt of notification from the practitioner, the Healthcare Organization will re-verify the primary source information in dispute. If the primary source information has changed, correction will be made immediately to the practitioner's credentials file. The practitioner will be notified in writing, via certified letter, that the correction has been made to his/her credentials file. If, upon review, primary source information remains inconsistent with practitioner's notification, the Credentialing Department will so notify the practitioner via certified letter. The practitioner may then provide proof of correction by the primary source body to Healthcare Organization's Credentialing Department via certified letter at the address below within 10 working days. The Credentialing Department will re-verify primary source information if such documentation is provided.

Healthcare Organization's Credentialing Department Address:

Address: City: State: Zip:

APPLICANT SIGNATURE (Stamp is Not Acceptable)**:** _____
PRINTED NAME: _____
DATE:_____

California Participating Practitioner Application

Addendum B

Professional Liability Action Explained

This Addendum is submitted to _____ herein, this Healthcare Organization

Please complete this form for each pending, settled or otherwise conclude professional liability lawsuit or arbitration filed and served against you, in which you were named a party in the past seven (7) years, whether the lawsuit or arbitration is pending, settled or otherwise concluded, and whether or not any payment was made on your behalf by any insurer, company, hospital or other entity. All questions must be answered completely in order to avoid delay in expediting your application. If there is more than one professional liability lawsuit or arbitration action, please photocopy this Addendum B prior to completing, and complete a separate form for each lawsuit.

☐ *Please check here if there are no pending/ settled claims to report (and sign below to attest).*

I. Practioner Identifying Information

Last Name: _____ First Name: _____ Middle: _____

II. Case Information

Patient's Name: _____ Patient Gender ◯ Male ◯ Female Patient DOB: _____

City, County, State where lawsuit filed: _____ Court Case number, if known: _____ Date of alleged incident serving as basis for the lawsuit/ arbitration: _____ Date suit filed: _____

Location of incident:
☐ Hospital ☐ My Office ☐ Other doctor's office ☐ Surgery Center ☐ Other (specify) _____

Relationship to patient (Attending physician, Surgeon, Assistant, Consultant, etc.) _____

Allegation

_____

Is/was there an insurance company or other liability protection company or organization providing coverage/defense of the lawsuit or arbitration action? ◯ Yes ◯ No

If yes, please provide company name, contact person, phone number, location and carrier's claim identification number, or other liability protection company or organization.

_____

If you would like us to contact your attorney regarding any of the above, please provide attorney(s) name(s) and phone number(s). Please fax this document to your attorney as this will serve as your authorization:

Name: _____ Telephone Number: _____ Fax Number: _____

III. Status of Lawsuit/Arbitration (check one)

☐ Lawsuit/arbitration still ongoing, unresolved.

☐ Judgment rendered and payment was made on my behalf. Amount paid on my behalf: $

☐ Judgment rendered and I was found not liable.

☐ Lawsuit/arbitration settled and payment made on my behalf. Amount paid on my behalf: $

☐ Lawsuit/arbitration settled/dismissed, no judgment rendered, no payment made on my behalf.

Summarize the circumstances giving rise to the action. If the action involves patient care, provide a narrative, with adequate clinical detail, including your description of your care and treatment of the patient. If more space is needed, attach additional sheets.

Please include:
1. Condition and diagnosis at the time of incident,
2. Dates and description of treatment rendered, and
3. Condition of patient subsequent to treatment.

SUMMARY

I certify that the information in this document and any attached documents is true and correct. I agree that "this Healthcare Organization", its representatives, and any individuals or entities providing information to this Healthcare Organization in good faith shall not be liable, to the fullest extent provided by law, for any act or occasion related to the evaluation or verification contained in this document, which is part of the California Participating Practitioner Application. In order for the participating healthcare organizations to evaluate my application for participation in and/or my continued participation in those organizations, I hereby give permission to release to this Healthcare Organization about my medical malpractice insurance coverage and malpractice claims history. This authorization is expressly contingent upon my understanding that the information provided will be maintained in a confidential manner and will be shared only in the context of legitimate credentialing and peer review activities. This authorization is valid unless and until it is revoked by me in writing. I authorize the attorney(s) listed on Page 1 to discuss any information regarding this case with "this Healthcare Organization".

APPLICANT SIGNATURE (Stamp is Not Acceptable) **PRINTED NAME** **DATE**

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NON-PHYSICIAN MEDICAL PRACTITIONER (NPMP) AGREEMENT *

The following is an agreement between _____ and _____
NPMP Name Supervising Physician

I agree to follow the protocols established by _____ for NPMPs.
Name of Practice or Group

I agree to consult with my supervising physician for all cases as outlined in the protocol and for any case that I am unsure about the diagnosis or management.

I understand that a physician will be available either on-site or by electronic communication at all times.

I understand that I am expected to stabilize clients during life threatening emergencies and to contact a physician as soon as possible and/or arrange for emergency transport to the nearest hospital.

I understand that my charts will be reviewed by the supervising physician who will discuss cases with me on regular basis.

I understand that medications must be ordered as per California Business and Professional Codes relating to the practice of NPMPs.

The agreement is effective until the supervising physician(s), or the NPMP requests a change in writing.

I understand that failure to follow these protocols may result in disciplinary action.

Non-Physician Medical Practitioner	***Supervising Physician***
_____	_____
Signature	**Signature**
_____	_____
Type or Print Name	**Type or Print Name**
_____	_____
Date	**Date**

*** This document may be substituted with a standard written agreement if one already exists.**

4050 Calle Real, Santa Barbara, CA 93110
1288 Morro Street, Suite 100, San Luis Obispo, CA 93401
805.685.9525 • Toll-Free 800.421.2560 **CenCalHealth.org**

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Addendum D: Provider Application

Provider Name: _____ **Provider NPI:** _____

Provider Email: _____

Position (ie MD, DO, Psychiatrist, Physician Assistant, MFT, LCSW, Psychologist): _____ **Date:** _____

Are you accepting New Patients? ☐ YES ☐ NO **Exclude from Directory?** ☐ YES ☐ NO

Do you provide: ☐ In Person & Telehealth Appointments ☐ Telehealth Only ☐ In Person Only

What is the age range you are willing to accept? Min _____ Max _____

How many hours a week do you work? ☐ 40 hrs OR ☐ ____ hrs/week

Gender Affirmation Services?
Yes ☐ No ☐

Please list the languages you speak (other than English) and what level of fluency per language:

Language: _____ Fluency: ☐ Certified Fluent ☐ Good ☐ Fair ☐ Poor
Language: _____ Fluency: ☐ Certified Fluent ☐ Good ☐ Fair ☐ Poor
Language: _____ Fluency: ☐ Certified Fluent ☐ Good ☐ Fair ☐ Poor

Please list your primary race:

White ☐	Japanese ☐	Alaskan Native or American Indian ☐
Hispanic ☐	Hawaiian ☐	Korean ☐
Black ☐	Cambodian ☐	Vietnamese ☐
Filipino ☐	Samoan ☐	Chinese ☐
Asian or Pacific Islander ☐	Laotian ☐	Other ☐
Asian Indian ☐	Guamanian ☐	Decline to state ☐

Please list your primary ethnicity (see list on page 3):

☐
Other (not on list) ☐
Decline to state ☐

Please list your gender:

Male ☐	Female ☐	Genderqueer – neither male or female ☐	Transgender male – trans man/female-to male (FTM) ☐
Decline to state ☐	Other ☐		Transgender female – trans woman/male-to female (MTF) ☐

Program/Specialty Participation:	**Yes**	**No**	**Effective Date**
Child Health and Disability Prevention Program (CHDP)	☐	☐	
California Children Services (CCS)	☐	☐	
Medi-Cal Certified	☐	☐	
HIV Specialist	☐	☐	

For Mental Health Providers Only – please see page 2.

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For Mental Health Providers ONLY:

Put a check in the box next to the following areas in which you specialize with your patients as well as the treatment modalities. For those areas with an asterisk, please provide a copy of any certificates obtained in this area.

Area of expertise (check all that apply): □ Child/Adolescent □ Adult □ Geriatric □ Substance Abuse

Mental Health Practice Focus

ADHD (1D)	
Anxiety (AD)	
Autism Spectrum Disorder (1D)*	*
Bipolar Disorder (BP)	
Borderline Personality Disorder (PD)	
Dementia (CD)	
Depression (MD)	
Dissociative Disorders (DD)	
Eating Disorder (ED)*	*
Families with Children with Serious Illnesses (AJ)	
Gambling (IC)	
Gender Dysphoria/LGBTQI (SG)	
Grief (AJ)	
Hoarding (AD)	
Illness Anxiety/Somatic Symptom Disorder (SD)	
Narcolepsy (SL)	
OCD (AD)*	*
Phobias (AD)*	*
Perinatal Mental Health (MD)* including	*
PTSD/Trauma (AD)	
Schizophrenia/Schizo-affective Disorder (PS)	
Separation Anxiety (ID)	
Sexual Dysfunctions (SG)	
Skin-picking/Trichotillomania (IC)	
Substance Abuse (SR)	
Traumatic Brain Injury (GM)	

Treatment Modalities

Child-parent Psychotherapy (CPP)	
Cognitive Behavioral Therapy (CBT)	
Couples Counseling	
Dialectical Behavior Therapy (DBT)	
Eye Movement Desensitization and Reprocessing (EMDR)	
Family Therapy (FMTPY)	
Group Therapy (GRTPY)	
Hypnotherapy	
Mindfulness Practices and Integrative (MPI)	
Parent-Child Interaction Therapy (PCIT)	
Play Therapy (PLTPY)	
Positive Parenting Program (Triple P)	
Trauma-focused Cognitive Behavioral Therapy (TF-CBT)	
Spravato/Ketamine Treatment	
PSYCHOLOGISTS ONLY – Psychological testing	
PSYCHOLOGISTS ONLY – Neuro-psych testing	

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Afghanistani	Chinese	Korean	Pohnpeian
African	Chuukese	Kosraean	Polish
African American	Colombian	Kurdish	Polynesian
Alaska Native	Costa Rican	La Raza	Portuguese
American Indian	Criollo	Laotian	Puerto Rican
Andalusian	Cuban	Latin American	Punjabi (India)
Arab	Dominica Islander	Lebanese	Russian
Argentinean	Dominican	Maldivian	Saipanese
Armenian	Ecuadorian	Mariana Islander	Salvadoran
Asian Indian	Egyptian	Marshallese	Samoan
Assyrian	English	Melanesian	Scottish
Asturian	Ethiopian	Mexican	Singaporean
Bahamian	European	Mexican American	Solomon Islander
Bangladeshi	Fijian	Mexican American Indian	South American
Barbadian	Filipino	Mexicano	South American Indian
Belearic Islander	French	Micronesian	Spaniard
Bengalese (India)	Gallego	Middle Eastern or North African	Spanish Basque
Bhutanese	German	Mixtec (Mexican Indian	Sri Lankan
Black	Guamanian	Namibian	Syrian
Bolivian	Guamanian or Chamorro	Native Hawaiian	Tahitian
Bosnian	Guatemalan	Nepalese	Taiwanese
Botswanan	Haitian	New Hebrides	Thai
Brazilian	Hindu	Nicaraguan	Tobagoan
Burmese	Hmong	Nigerian	Tokelauan
Cambodian	Honduran	Okinawan	Tongan
Canal Zone	Indonesian	Other Hispanic	Trinidadian
Canarian	Iranian	Other Latino	Uruguayan
Carolinian	Iraqi	Pakistani	Valencian
Castilian	Irish	Palauan	Venezuelan
Catalonian	Israeli	Palestinian	Vietnamese
Central American	Italian	Panamanian	West Indian
Central American Indian	Iwo Jiman	Papua New Guinean	Yao (Mien)
Chamorro	Jamaican	Paraguayan	Yapese
Chicano	Japanese	Peruvian	Zairean
Chilean	Kiribati		

New Provider Training Attestation Form

Organizational Practice Name: _____

By signing below, I am acknowledging having received the below information as part of CenCal Health's new provider orientation. I understand that this information is always available to me within the **CenCal Health Provider Manual Operations Guide**, online at **cencalhealth.org/providers/welcome-to-the-network**, and through the Provider Relations Department.

A. Overview of CenCal Health

- Summary of Managed Care
- CenCal Health Programs
- Acronyms
- Provider Communication

B. Standard Training Material

- Member Eligibility
- Covered Services and Carved Out Services
- Member Access (including appointment waiting time standards and ensuring telephone translation and language access)
- Required Preventive Services [including Early, Periodic Screening, Diagnosis and Testing (EPSDT)] services for Members less than 21 years of age
- Coordination of Care and Referrals (including non-covered services)
- Radiology Benefit Manager (RBM)
- Medical Record Documentation and Coding Requirements
- Prior Authorization and Utilization Management (including policies and procedures for clinical protocols governing Referral Authorization Forms (RAFs) & Treatment Authorization Requests (TARs)
- Mental Health & Behavioral Health Therapy Benefit [includes Specialty Mental Health Services (SMHS) and Non-Specialty Mental Health Services (NSMHS), Substance Use Disorder (SUD) and Intellectual and Developmental Disabilities (IDD)], and children with special health care needs
- California Children's Services (CCS) and Whole Child Model (WCM)
- Regional Centers (including Tri-Counties Regional Center)
- Child Health and Disability Prevention Program (CHDP)
- Seniors and Persons with Disabilities (SPD)
- Members with chronic conditions
- Cultural Linguistics, Interpreter Services, Alternative Format Selection and Language Requirements
- Pharmacy
- Grievance and Appeals Policies and Procedures
- Member Rights and Responsibilities
- Diversity, Equity, and Inclusion (DEI) Training
- Quality Improvement and Health Equity Transformation Program
- Population Health Management Program
- Health Education Resources
- Provider and Member Incentive Programs, as applicable

C. Information/Data Sharing, Data Collection, and Reporting Requirements

- Secure Data Sharing Methods
- Member and Member Care Team Contact Information

D. Website Demonstration

- Online Provider Directory
- Contracted Provider List (PDF)
- Provider Manual
- Transaction Services
- Provider Portal

In addition to the above topics, CenCal Health provides additional information to Primary Care Providers (PCPs), including:

- Facility Site Review
- Incentive Programs
- Reports available for Primary Care Providers

Training Acknowledgment & Attestation

Signature _____ Date _____

Print First & Last Name _____ Group Billing NPI# _____

Title _____ Practitioner NPI# (if applicable) _____

○ Our practice, including Practitioners and Medical Staff, acknowledges and confirm(s) to have received all CenCal Health Provider Regulatory Training resources.

Please provide a list all Rendering Practitioners within your organization who have completed these training resources. This applies to newly joining physicians to your organization, and/or being re-credentialed with CenCal Health. If you are using a Roster, please leave this section blank.

Print First & Last Name _____ Date _____

Practitioner NPI# _____

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Print First & Last Name

Date

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