

Behavioral Health Care Coordination Request Form



This form is for linkage for mental health providers through CenCal Health Navigation Services.

You may refer members to:

- Find a provider online at: www.cencalhealth.org/providerdirectory
- Contact the Behavioral Health Call Center: 1-800-421-2560

Referring Providers:

- Please fax this form to the Behavioral Health Department: 805-681-3070
- Upload to: <https://gateway.cencalhealth.org/form/bh>
- Questions? Please call 805-562-1600

Referring Provider/Agency (Required)

Name:		Phone:	
Email:		Fax:	
Agency Name:		Date of Submission:	

Member Information (Required)

☐ **Member is aware and agrees to this care coordination request.**

Note: Do not submit this request without member consent.

Please complete individual requests for each family member.

Member Name:			
CenCal Health Member ID:			
Phone:		DoB:	
Language:		Parent/Guardian:	
Best time to reach member Monday through Friday, 8 a.m. to 5 p.m:			

Reason for Care Coordination Request:

☐ **Care Coordination Request for Mental Health Services**

☐ Psychotherapy

☐ Medication Management (Psychiatry)

☐ **Member needs additional support with linkage to County Department of Behavioral Health Substance Use Services**

Note: Members seeking Substance Use Services can contact their county directly:

- **Santa Barbara County ACCESS Line:** 1-888-868-1649
- **San Luis Obispo County ACCESS Line:** 1-800-838-1381

Additional Information to Support Member Care Coordination (Required):

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Member Information (cont.)

If you are a mental health provider and referring a member to County Mental Health Services, please use the **Transition of Care Form**.

All forms are located on the CenCal Health website at:

<https://www.cencalhealth.org/providers/behavioral-health-treatment-and-mental-health-services/>

CenCal Health will contact members within 1 business day and support timely access to care. Referring providers will receive an update within 30 business days.