

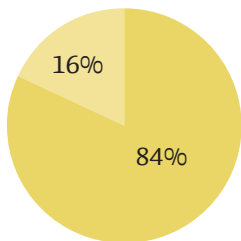
Fact Sheet: Members with Unsatisfactory Immigration Status



Our Membership and Service Area

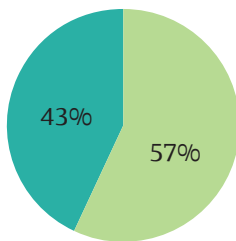
CenCal Health is the local health plan that provides coverage to over 231,000 Medi-Cal members in Santa Barbara and San Luis Obispo counties, which accounts for one in three residents in Santa Barbara County and one in four in San Luis Obispo County. Approximately 17% of our members, over 38,700 individuals, hold unsatisfactory immigration status, commonly referred to as undocumented.

Demographics as of April 2026:



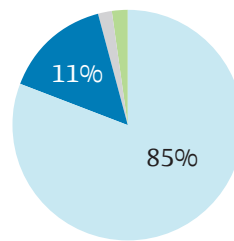
County

- Santa Barbara County: 84% (32,390)
- San Luis Obispo County: 16% (6,313)



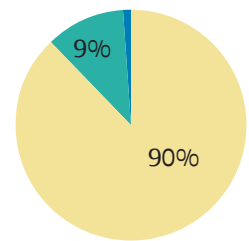
Gender

- Female: 57%
- Male: 43%



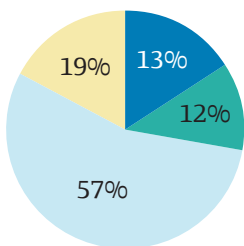
Ethnicity

- Hispanic: 85%
- Not Reported: 11%
- White: 2%
- Other: 2%



Language

- Spanish: 90%
- English: 9%
- Other*: 1%



Ages

- Children; Ages 0 to 18: 13% (4,871)
- Young Adults; Ages 19 to 25: 12% (4,608)
- Adults; Ages 26 to 49: 57% (21,893)
- Older Adults; Ages 50 and above: 19% (7,331)

Prevalence of Chronic Conditions

Many Medicaid beneficiaries nationwide have chronic health conditions requiring ongoing treatment. Among CenCal Health's more than 38,700 members with unsatisfactory immigration status, nearly 12,000 — approximately 30% — live with chronic conditions.

Additionally, 113 members with unsatisfactory immigration status are eligible through the California Children's Services program, which provides medical coverage for children and youth up to age 21 with complex, chronic, and debilitating medical conditions.

Homelessness

Of CenCal Health's members experiencing problems related to housing, nearly 4,200 hold unsatisfactory immigration status.

Quality Measures**

The information below shows the percentage of members with unsatisfactory immigration status who were eligible for certain measures and received timely treatment.



Well-Child Visits for Infants

57%



Cervical Cancer Screenings

67%



Asthma Medication Ratio

84%

*Other languages include: Armenian, Cambodian, Chinese, Farsi, French, Hebrew, Hindi, Italian, Japanese, Khmer, Korean, Polish, Portuguese, Punjabi, Russian, Samoan, Sign Language, Tagalog, Thai, Turkish, Ukrainian, and Vietnamese.

**The results are based on the Healthcare Effectiveness Data and Information Set (HEDIS®). The HEDIS results described above are for the measurement period ending on December 31, 2025 and have been rounded.