Member Eligibility Medi-Cal Fee for Service Transition

Provider Portal Resources

CenCal Health does not determine Medi-Cal eligibility. Individuals who wish to apply for Medi-Cal must continue to do so through the Department of Social Services.

As part of upcoming program changes through the Department of Health Care Services (DHCS), effective January 1, 2027, UIS Members will continue to receive benefits if they remain qualified for and enrolled in the Medi-Cal program.

Member ID cards are not proof of eligibility. **Eligibility should be verified before every visit** to help prevent issues with referrals, authorizations, and claims processing.

Following the transition, members should present their **Medi-Cal Benefits Identification Card (BIC)** when accessing medical, dental, and pharmacy services. The CenCal Health member ID card will no longer be used once the transition to Fee-for-Service is complete.



CenCal Health Medi-Cal ID Card

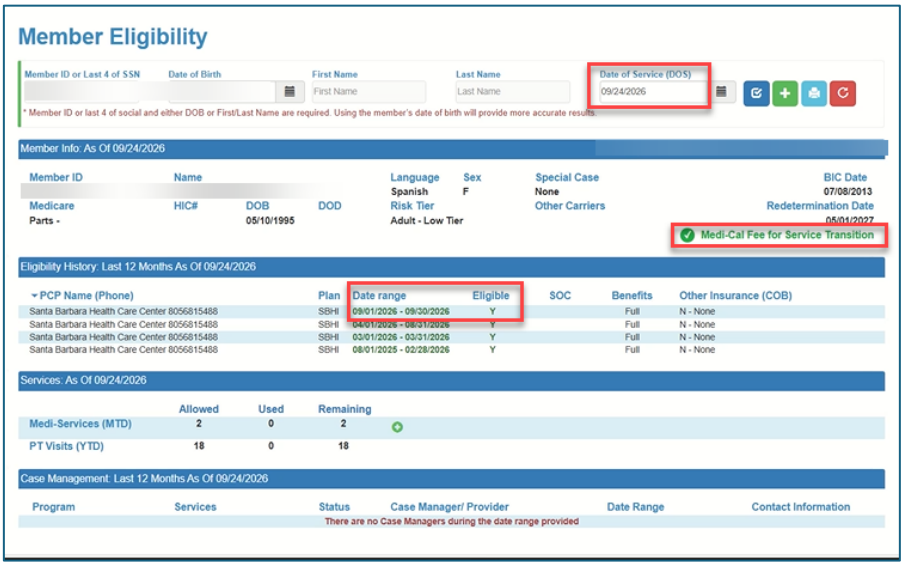


State Medi-Cal Benefits Identification Card (BIC)

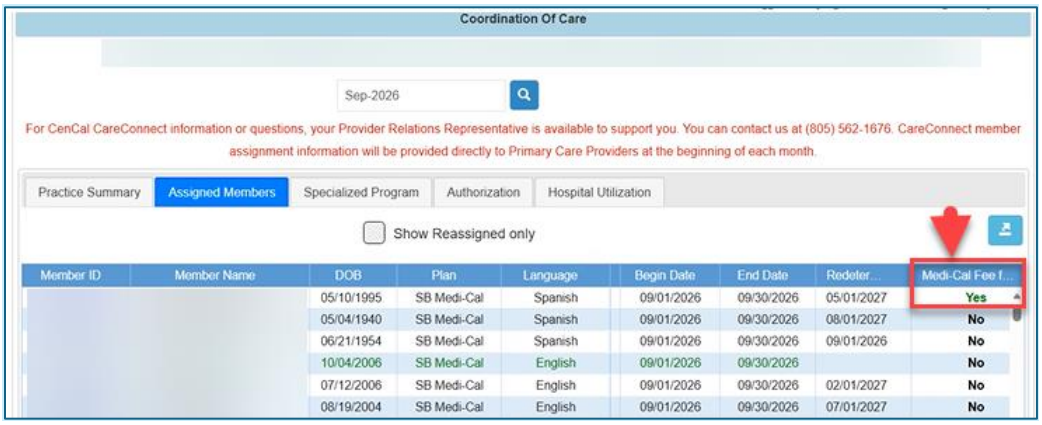
Provider Portal UIS Eligibility Indicators

Provider Only (Restricted) web.cencalhealth.org/Account

Use the Provider Portal > Check Eligibility screen to identify members transitioning to Medi-Cal Fee for Service effective January 1, 2027. These members will be marked with a green "**Medi-Cal Fee for Service Transition**" indicator, while their monthly eligibility status remains visible.



PCPs can use the Provider Portal > PCP Coordination of Care > Assigned Members tab, the Medi-Cal Fee for Service column will indicate a '**Yes**' for members who will transition into Medi-Cal Fee for Service effective January 1, 2027.



Verify eligibility prior to each visit to identify members who may be transitioning to Medi-Cal Fee-for-Service (FFS). Early identification allows providers to educate patients and connect them with appropriate resources.

Stay up to date on additional information about this change, including valuable information on billing and authorization processes for Medi-Cal Fee-for-Service.

CenCal Health Upcoming Medi-Cal Changes Website
www.cencalhealth.org/providers/upcoming-medi-cal-changes/