CenCal CareConnect

# Enrollee Advisory Committee Meeting Agenda

Thursday, September 10, 2026 | 1:30PM-3:00PM (Lunch will be served at 1:00pm)

**Meeting Location:**

2125 S. Centerpointe Pkwy, Santa Maria, 93455

**Join virtual meeting using the link below:**

https://cencalhealth-org.zoom.us/j/9181426056?omn=97692822378

**Meeting ID:** 918 142 6056

**Meeting Facilitator:** Sara Macdonald

**EAC Coordinator:** Bao Xiong

**Administrative Support:** Gabriella Djuarna, Program Development Specialist, CenCal Health

**EAC Voting Members:** Sara Macdonald, Cynthia Guerrero, Deborah Goodwin

**CenCal Health Staff**: Eric Buben, Santiago Segovia, Paulina Llamas-Aranda, Hector Garcia, Nicole Wilson, Nicolette Worley Marselian, Van Do-Reynoso, Lauren Geeb

**Guests:** Philippe Chapelle, Wendy Davis, Penny Jones, Shari Herndon, Tamara Broder, Carmen Gaitan

*Public Participation: Members of the public will be allowed to provide public comment in real time during the public comment portion of the Enrollee Advisory Committee (EAC) meeting. If you require any special disability-related accommodations, please contact the CenCal Health EAC Administrative Support at (805) 685-9525 extension 5355 or via email at CareConnectEAC@cencalhealth.org at least twenty-four (24) hours prior to the scheduled EAC meeting to request disability related accommodations.*

| Agenda Items | Presenter | Time |
|---|---|---|
| Announcements and Acknowledgements | | |
| **1. Welcome, Introductions, and Announcements** | S. Macdonald | 1:30pm-1:40pm |
| Regular Agenda | | |
| **2. Public comment on any non-agenda item of interest to the public that is within the subject matter jurisdiction of the EAC** | All | 1:40pm-1:44pm |
| **3. Approval of Minutes – May 26, 2026 EAC Meeting –** *Action Item* | All | 1:44pm-1:45pm |
| **4. EAC Selection Committee Approval of New EAC Member** | All | 1:45pm-1:50pm |
| **5. CenCal CareConnect Membership** | E. Buben | 1:50pm-2:00pm |

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| Share CenCal CareConnect enrollment data and member demographics | | |
| **6. CenCal CareConnect Materials**<br>Provide an overview of plan documents and where to locate them | N. Worley Marselian | 2:00pm-2:10pm |
| **7. CenCal CareConnect Marketing and Outreach Plan**<br>Discuss the marketing and outreach plan for CenCal CareConnect | N. Worley Marselian | 2:10pm-2:20pm |
| **8. Behavioral Health Services**<br>Provide an overview on behavioral health services | R. Lambert | 2:20pm-2:30pm |
| **9. Care Coordination and Care Management Services**<br>Provide an overview of care coordination and care management services | C. Flores | 2:30pm-2:40pm |
| Roundtable | | |
| **10. Member Experience Insights** | All | 2:40pm-2:55pm |
| **11. Opportunity for EAC members to share relevant updates or feedback** | All | 2:55pm – 3:00pm |

**Next Meeting: Thursday, December 17th, 2026 from 1:00 PM-2:30 PM**