STAYING HEALTHY ASSESSMENT TOOL TRAINING FOR PRIMARY CARE PROVIDERS

The Staying Healthy Assessment (SHA) Tool is used to identify health-risk behaviors and evidence-based clinical prevention interventions. Beginning April 1, 2014, Primary Care Providers are required to administer an individual health education behavioral assessment to all Medi-Cal Managed Care members as part of their Initial Health Assessment and well care visits. The SHA forms were recently updated and are now available. CenCal Health is here to help you and your practice with this free and interactive training! Invitations to this interactive training will arrive via mail and are located on the CenCal Health website. To view the SHA forms and for more information please follow the link provided. http://www.cencalhealth.org/for_providers/HEprovider/stayinghealthytools.html

For questions regarding upcoming trainings, please contact CenCal Health’s Education Specialist at providerevents@cencalhealth.org or go to http://www.cencalhealth.org/breaking_news/archive/201401HealthyToolTraining.pdf

BEHAVIORAL HEALTH AND THE AFFORDABLE CARE ACT SEMINAR

Effective January 1, 2014 mental health and substance use disorder services have been expanded for current and newly eligible Medi-Cal members. CenCal Health will be hosting a seminar in March to introduce the new benefit offered for mild to moderate mental health conditions, as well as provide updates to the Affordable Care Act (ACA).

What CenCal Health providers need to know
• Can Medi-Cal members get mental health services through CenCal Health?
• What services are available through County Mental Health?
• How do providers help their patients access these services?
• How is Medi-Cal Expansion under the Affordable Care Act (ACA) going here locally

Seminar Locations & Dates:
• Tuesday, March 4, 2014 – Santa Maria Inn from 12:00-2:00pm
• Tuesday, March 11, 2014 – Santa Barbara, CenCal Health from 12:00-2:00pm
• Wednesday, March 12, 2014 – San Luis Obispo Embassy Suites from 12:00-2:00pm

For further updates on these trainings, please reference the For Providers-Educational Trainings & Seminar section of CenCal Health’s website at www.cencalhealth.org.
NEW SANTA MARIA ADULT URGENT CARE - OPENED JANUARY 1

CenCal Health has been working collaboratively with its provider partners to reduce emergency room over utilization, and recently our timely access survey indicated a gap in coverage after 5:00 p.m. for adults in the Santa Maria area.

CenCal Health understands the daily struggles families may encounter in getting to their healthcare appointments. As such, we would like to announce that Community Health Centers of the Central Coast (CHCCC) has agreed to provide after-hours adult urgent care services at their CHCCC – Santa Maria site at 2801 Santa Maria Way Suite A, Santa Maria, CA 93454 - **Monday through Friday 5-9 p.m. and Saturday 9-5 p.m.** effective January 1, 2014.

CHCCC’s goal is to augment and support an active medical community. The adult urgent care will be available to all CenCal Health members and will provide timely and relevant information back to the primary care provider of record after each visit. If a patient needs ongoing follow-up or routine physicals, the urgent care will refer families to their assigned primary care physician. No referral or appointment is required for urgent care services; please encourage your members to utilize the urgent care rather than the emergency room when appropriate. As a reminder, after hours urgent care services for children are provided at CHCCC Arbor, at 1418 Main Street Suite 210 Santa Maria, CA 93454 from **5-9 p.m. Monday - Friday**. For questions, please contact CHCCC’s Santa Maria site at 805.934.5400.

NEW FAX NUMBERS FOR TREATMENT AUTHORIZATION REQUESTS AND REFERRAL AUTHORIZATION REQUESTS

CenCal Health would like to remind you of the new fax numbers for submitting Treatment Authorization Request (TARs) and Referral Authorization Requests (RAFs). Please see the list below for the new fax numbers:

- **18-1 TARs** should be faxed to 805.681.3028
- **20-1 TARs** should be faxed to 805.681.3070
- **50-1 Tars** should be faxed to 805.681.3071
- **RAFs** should be faxed to 805.681.3072
- All other Health Services correspondence should be faxed to 805.681.8260

Contact the Health Services Department for any questions regarding the new fax lines at 805.562.1082.

ICD-10 IMPLEMENTATION READINESS SURVEY

CenCal Health will be conducting a readiness survey for ICD-10 implementation in order to help determine provider and submitter preparedness. This effort will allow CenCal Health to gauge the issues and concerns providers may have and help prepare for provider specific trainings and resources. Participation in the survey is appreciated.

Providers can find updates and resources on ICD-10 implementation on the CenCal Health website at [http://www.cencalhealth.org/for_providers/ICD10info.html](http://www.cencalhealth.org/for_providers/ICD10info.html).

COMMUNITY RESOURCE LIST

As a reminder, CenCal Health has an up-to-date Community Resource List for South Santa Barbara County, North Santa Barbara County and San Luis Obispo County. The resources found on these lists can be used as a reference tool for providers or members to find contact information and websites for programs and services provided within the two counties. You can find these resource lists located on the CenCal Health website at [http://www.cencalhealth.org/health_education/community.html](http://www.cencalhealth.org/health_education/community.html).

For questions regarding the community resource list, please contact our Health Promotion Educator at 805.562.1662 or [healthed@cencalhealth.org](mailto:healthed@cencalhealth.org).

HOLIDAY CLOSURE

CenCal Health will be closed on Monday, February 17th in observance of the Presidents’ Day holiday.

The Provider Bulletin is produced as a timely supplemental information service for provider office staff and is published monthly by the Provider Services Department. Questions and/or suggestions for articles may be made to [psrgroup@cencalhealth.org](mailto:psrgroup@cencalhealth.org) or by calling 805.562.1676. Sign up for the electronic Provider Bulletin at [http://www.cencalhealth.org/for_providers/bulletins/index.html](http://www.cencalhealth.org/for_providers/bulletins/index.html).