ICD-10 UPDATES

On October 1, 2015 the ICD-9 code sets will be replaced by ICD-10 code sets. In an effort to ease the transition, CMS has created a “Road to 10”. The Road to 10 tool assists offices in building action plans specific to their practice type. Based on your practice specialty, size, technology, payers and readiness answers, an action plan is created to outline the timeframe for preparation, assessment, implementation, and testing phases. You can also explore the common codes, primers for clinical documentation, clinical scenarios, and additional resources associated with each specialty type. Follow the link to access the readiness review. http://www.roadto10.org

In addition, CenCal Health is here to help you and your practice with a free informative ICD-10 Office Readiness Seminar for Office Managers & Administrators. This training will be held in April with invitations enclosed.

For additional questions, please contact our Education Specialist at 805.562.1671 or email providerevents@cencalhealth.org.

NEW RADIOLOGY BENEFITS MANAGER

Since 2007, CenCal Health has partnered with HealthHelp as our Radiology Benefits Manager (RBM). In our continuing efforts to improve the health and well-being of our members, CenCal Health has now selected Care to Care as our new RBM. Effective June 1, 2015 Care to Care will begin reviewing all authorization requests for advanced imaging services (MRI, MRA, CT, CTA, PET, PET/CT and Nuclear Cardiology studies).

Care to Care is a URAC accredited RBM company, who will work collaboratively with our providers to address the challenges associated with diagnostic imaging. This new partnership will help safeguard the appropriate use of advanced imaging and nuclear cardiology studies while also making clinical consultations available to all providers who serve our members.

To aid in the transition, CenCal Health will be hosting several workshops and follow-up webinars to demonstrate the new user friendly website and Care to Care process. A workshop schedule will be available in April and invitations will be mailed out soon. CenCal Health would like to thank Health Help for their years of service to our members and we look forward to our new partnership with Care to Care.

If you have any questions regarding this new program or about Care to Care, please contact the Provider Services Department at 805.562.1676 or email psgroup@cencalhealth.org.

IN THIS ISSUE

- ICD-10 Updates and Seminar Details
- New Radiology Benefits Manager
- Basic Training Workshop Now Online
- Children’s Oral Healthcare Summit & Importance of Fluoride Varnish Benefit
- Claims Corner
- Insert: Pharmacy Updates & ICD-10 Office Readiness Seminar
CHILDREN’S ORAL HEALTH SUMMIT 2015
The Santa Barbara County Education Office will be holding a Children’s Oral Health Summit on Friday, May 1, 2015 at the CenCal Health Office (4050 Calle Real) from 8:30am – 2pm. This is intended for Medical and Dental Providers, Schools, Nurses, Philanthropic Community Partners, Community Leaders and anyone concerned about children’s oral health in Santa Barbara County. Susan Fisher-Owens, MD, MPH Assistant Professor of Pediatrics, University of California, San Francisco and Irene V. Hilton, DDS, MPH NNOHA Dental Consultant are among the presentors. For more information on registration please contact Naoko Gamble, Health Linkages at 805.964.4710 extension 4453 or email healthlinkages@sbceo.org.

If you are in Santa Barbara County and want in-office training on how to apply fluoride varnish, contact Mary Ellen Rehse, Oral Health Program Manager at mrehse@sbceo.org or call 805.964.4711 X 4465.

Additional information on the application of fluoride varnish or oral health assessments can be found at First Smiles website, www.first5oralhealth.org.

IMPORTANCE OF FLUORIDE VARNISH BENEFIT
As a reminder, Fluoride Varnish is a covered benefit for eligible children enrolled in the Santa Barbara Health Initiative (SBHI), San Luis Obispo Health Initiative (SLOHI), and Healthy Kids Programs.

BILLING FOR FLUORIDE VARNISH
• Use HCPCS code D1206 (topical application of fluoride child)
• Benefit is limited to children age 0 to 5
• Reimbursement for D1206 includes all materials and supplies needed for the application
• Applications must be documented in the member’s medical record
• Treatment is covered up to 3 times in a 12-month period
• Physicians, clinics, and hospitals providing outpatient services may bill for the service
• Preauthorization is not required

Please contact the CenCal Health Claims Department regarding claims and billing at 805.562.1083. For other questions or training, please contact Mary Ellen Rehse, Oral Health Program Manager at mrehse@sbceo.org or call 805.964.4711 X 4465.

CLAIMS CORNER
SIMPLIFYING THE CLAIM CORRECTION PROCESS
In an effort to streamline the claim correction process, providers can now simply submit a new corrected claim instead of submitting the Claim Correction Form, Patient Profile or marked-up EOB. Please ensure as of May 1, 2015 you are utilizing this new process. These types of corrections may include coding, modifier, or diagnosis corrections or when submitting required documentation. Please note that claims can also still be corrected via the website prior to appearing on an EOB. Please continue to use the Claim Correction Form for any changes that need to be made to Dates of Service. This form is available on CenCal Health’s Website at https://www.cencalhealth.org/for_providers/index.html.
CenCal Health has made several changes to our Formulary based on clinical review, provider interest, cost and utilization analysis. All of the changes represent development and growth of our current Formulary thus giving more choices to the prescribing physician. The changes are represented in summary on the chart below.

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ICD-10-CM Office Readiness Seminar

Are you ready? The U.S. Department of Health & Human Services (HHS) issued the final compliance date for healthcare providers, health plans, and healthcare clearinghouses to implement ICD-10-CM on **October 1, 2015**. This transition is going to change how you do business from registration, referrals, and billing in your practice. **CenCal Health is here to help you and your practice with this free informative preparedness seminar!**

Why your Office Manager and/or Administrator should attend? The ICD-10-CM transition takes planning, preparation, and time, so all medical practices should designate a key player within your practice who will implement these changes within your office and prepare your staff. **This is not a Biller/Coder training.**

Training Overview:
- Become Familiar with ICD-10-CM
- Education on the purpose of the transition
- General Implementation Planning & Strategies

Materials & Resources will be available to help implement this change in your practice

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**SEMINAR RSVP**

Responses due by **Wednesday, April 14, 2015**

To register online and immediately reserve your seat, go to ‘Breaking News’ on our website, [www.cencalhealth.org](http://www.cencalhealth.org), click on the invitation, and then the ‘RSVP Click Here’ link or

Complete the information below and fax back to (805) 681-3013

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Please choose the date you would like to attend:

- **☐ Tuesday, April 21, 2015** – Santa Barbara HYATT (1111 E. Cabrillo Blvd) 12:00-2:00pm
- **☐ Thursday, April 23, 2015** – Santa Maria Inn (801 S Broadway) 12:00 - 2:00pm
- **☐ Tuesday, April 28, 2015** – San Luis Obispo – Embassy Suites (333 Madonna Road) 12:00-2:00pm

For questions regarding this training, please email [providerevents@cencalhealth.org](mailto:providerevents@cencalhealth.org)