CHDP Carve-In: Bright Futures is Here!

As you are aware, effective July 1, 2016 CenCal Health began administering payment for Children’s Health and Disability Prevention (CHDP) services for all Santa Barbara Health Initiative (SBHI) and San Luis Obispo Health Initiative (SLOHI) members. CenCal Health selected eCHDP as our preferred CHDP vendor.

On June 29, 2016 State Medi-Cal published a newsflash on the implementation of the American Academy of Pediatrics (AAP) Bright Futures periodicity schedule to take effect July 1, 2016. The Bright Futures periodicity schedule allows for more visits under CHDP for children who are in the “Early Childhood”, “Middle Childhood” and “Adolescence” categories. Fourteen (14) visits, not previously covered, are now covered under CHDP and billable through CenCal Health’s vendor, eCHDP. To view the Bright Futures periodicity schedule, please visit: https://www.aap.org/en-us/Documents/periodicity_schedule.pdf

When billing one of the 14 new health assessments now covered under Bright Futures to CenCal Health, providers will NOT be required to enter a MNIHA reason in the comments/problems area of the claim submitted as indicated in the article published by State Medi-Cal.

The following events will require the MNIHA reason included in the comments/problems area of the claim submitted:

- Billing a service outside of the Bright Futures periodicity schedule
- Directly billing State Medi-Cal for members eligible under the Gateway Program

For questions regarding the implementation of The Bright Futures periodicity schedule or if you have questions regarding the integration of eCHDP in to your office, please contact Provider Services at (805) 562-1676.

Behavioral Health Seminar

CenCal Health will be hosting three Behavioral Health Seminars where we will review the current intake, access and referral process of members to The Holman Group, in addition to providing basic education on services offered by CenCal Health and the Santa Barbara County Department of Behavioral Wellness/San Luis Obispo County Mental Health Services. This free seminar invites all providers including, Physicians, Administrative Staff, Office Managers, Front Office Supervisors, the Promotores Collaborative and Health Navigators.

Speakers from CenCal Health, The Holman Group and the Santa Barbara and San Luis Obispo County Department will be in attendance.

Below are the dates of the upcoming trainings:

- Tuesday, August 23, 2016- CenCal Health (4050 Calle Real) 12:00pm-2:00pm
- Wednesday, August 24, 2016- San Luis Obispo Embassy Suites (333 Madonna Rd) 12:00pm-2:00pm
- Thursday, August 25, 2016- Santa Maria Historic Inn (801 S Broadway) 12:00pm-2:00pm

To register for this training please visit our website under Provider Training and Resources. For any questions regarding this seminar, please contact your Provider Services Representative at (805) 562-1676 or email psrgroup@cencalhealth.org.
The Provider Bulletin is produced as a timely supplemental information service for provider office staff and is published monthly by the Provider Services Department. Questions and/or suggestions for articles may be made to psrgroup@cencalhealth.org or by calling (805) 562-1676. Sign up for the electronic Provider Bulletin at http://www.cencalhealth.org/providers/provider-bulletin/.

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- **EU** - PAID UNDER CHDP PROGRAM • **EV** - DENIED UNDER CHDP PROGRAM

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### Available! Patient Education Materials

CenCal Health offers many patient education handouts for a wide range of topics, which are available for printing on our website. All handouts are easy-to-read and available in both English and Spanish. Topics include:

- Child Dental Care • Diabetes • Asthma • Nutrition
- Physical Activity • Tobacco Cessation • Hypertension
- Actions Plans • And many more!

Patient education handouts can be obtained and printed by going to: [http://www.cencalhealth.org/providers/patient-education-materials/](http://www.cencalhealth.org/providers/patient-education-materials/).

If you want to request hardcopies of patient education handouts, please contact Gaby Labraña, our Health Promotion Educator at (805) 562-1662 or email healthed@cencalhealth.org.

### HEDIS® 2016 Quality of Care Results

CenCal Health thanks all Providers for their support during the HEDIS 2016 quality of care evaluation which assesses our health plan’s compliance with preventive care screenings and other quality measures. This year was CenCal Health’s best performance since first reporting HEDIS in 2000!

All required measures met the minimum performance level for Medicaid plans with nine ranking in the top 10th percentile nationally.

- In Santa Barbara, excellent results were achieved in: A1c control; A1c < 8%; diabetic eye exams; nephropathy screening; and postpartum care.
- In San Luis Obispo, high performance was achieved in: A1c control; A1c < 8%; nephropathy screening; and documentation of BMI percentiles for children and adolescents.

The success of meeting the minimum performance level for Medicaid plans on cervical cancer screenings for women 21-64 years of age and annual well-care exams for children 3-6 years of age are areas for continued improvement that together we can achieve.

Detailed HEDIS® 2016 results are available on the CenCal Health web site at:


Hard copies of the results can be requested by calling Paula Curran, RN, Quality Improvement Manager at (805) 562-1637. Paula can also be contacted to identify strategies to increase patient compliance and adherence to clinical guidelines or to arrange a meeting and review your site’s performance.

1 HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA). HEDIS is a set of standardized performance measures designed to help purchasers and consumers make reliable comparison of an organization’s performance.

### Formulary Update: Alogliptin- DPP-4 Inhibitors

Effective October 1, 2016, alogliptin products such as generic Nesina, Kazano and Oseni will be the preferred DPP-4 inhibitors on the CenCal Health Formulary. All other DPP-4 inhibitors such as Januvia, Onglyza, Tradjenta, Janumet, Janumet XR, Jentadueto and Kombiglyze XR will be removed from the CenCal Health formulary and a Medication Request Form (MRF) will be required.

In efforts to minimize any disruption to CenCal Health providers and members during this change, beginning on August 1, 2016, providers who have members taking any of the DPP-4 inhibitors that will be removed from the formulary, will receive a Prescription Change Form via fax requesting providers to authorize a new prescription to CenCal Health’s preferred alogliptin DPP-4 inhibitors. The form will serve as a valid order to begin dispensing the new medication with the next routine prescription fill.

If the Prescription Change Form is not completed and faxed to MedImpact by October 1, 2016, a MRF will need to be submitted for medical necessity for all non-formulary DPP-4 inhibitors.

For more information, please contact CenCal Health’s Pharmacy Department at (805) 562-1080.

### Claims Corner

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