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Technology Update: CenCal Health System Conversion

As a reminder, CenCal Health is in the process of converting to a new health information system. With new data requirements and a need to accommodate for an ever-changing industry, CenCal Health recognized a need to accommodate growth and adapt to business changes. CenCal Health plans to implement the new system July 1, 2019.

With the implementation of the new system, the Provider Portal on www.cencalhealth.org will also feature new and improved interactive reports; a new authorization submission form; and new claims and billing features to simplify processing information electronically. Provider Portal trainings are scheduled for Spring and Summer of 2019.

Information on CenCal Health's system conversion will continue to be published via the Provider Bulletin as well as on CenCal Health's website at www.cencalhealth.org.

For questions, please contact the Provider Services Department at (805) 562-1676.

Notification of Practice Changes

CenCal Health ensures that we publish accurate and up-to-date provider information. It is an important part of ensuring that claims are paid efficiently, mail reaches the appropriate destination, and that Provider Directory information is accurate for our members’ use.

Please submit any changes related to your practice or the providers within your practice via an updated roster and email to psrgroup@cencalhealth.org or by updating the Provider Information Form (PIF), located in the Update your Provider Profile section at https://www.cencalhealth.org/providers/update-provider-profile/.

For questions, please contact your Provider Services Representative at (805) 562-1676.

Urgent Reminder: Provider Enrollment

Are you enrolled in the Medi-Cal Program? **Effective January 1, 2018,** CenCal Health is required by federal law to ensure all new contracted providers are enrolled in the Department of Health Care Services (DHCS) Medi-Cal Program. **All currently contracted providers are required to enroll with Medi-Cal by December 31, 2018,** otherwise may risk the ability to receive payment from CenCal Health. Provider enrollment can be verified by following the link below.

https://data.chhs.ca.gov/dataset/profile-of-enrolled Medi-Cal fee-for-service ffs providers as of June 1 2017

If you are not enrolled, please contact a Provider Services Representative (PSR) at (805) 562-1676 and the PSR team will assist you with the enrollment process.
California Children’s Services (CCS) Paneled Providers

As a reminder, CenCal Health is responsible for payment, authorizations and care coordination of services for CenCal Health CCS-eligible members. Please ensure CCS-eligible members are referred to a CCS-paneled provider for services. For a listing of CCS Paneled Providers, please visit CenCal Health’s website at https://www.cencalhealth.org/providers/ccs-whole-child-model/.

Asthma Action Plans

CenCal Health’s Breathe SMART program offers incentives to providers who promote and facilitate patient-physician communication to aid in the improvement and adherence to recommended asthma treatment. One tool to assist with encouraging your asthma patients is to create their annual Asthma Action Plan (AAP). Creating an AAP with your patients is an opportunity to discuss appropriate asthma management to prevent exacerbations and ER visits. Annually, CenCal Health offers a $75 fee-for-service payment to Primary Care Providers (PCPs) that complete an AAP for each of their assigned patients with asthma. CenCal Health’s Breathe SMART program is an easy way to identify your patients with clinically persistent asthma and those who may be high-risk. Members will be receiving asthma management information and will be encouraged to contact their PCP to fill out their annual AAP.


Please visit https://www.cencalhealth.org/providers/disease-management-programs/ for more information about the Breathe SMART program.

For questions, please contact the Quality Improvement team at qualityimprovement@cencalhealth.org or (805) 617-1997.

Medi-Cal DUR Educational Articles

Please visit CenCal Health’s Pharmacy Department web page at https://www.cencalhealth.org/providers/pharmacy/ to view all of the current DUR Educational Articles. The purpose of this educational intervention component of DUR is to improve the quality and cost-effectiveness of prescribing and dispensing practices for Medi-Cal recipients. Educational interventions include ongoing dissemination of information through the Medi-Cal provider bulletin process about clinically important, drug-specific therapy problems.

For questions, please contact CenCal Health’s Pharmacy Department at (805) 562-1080.

Happy Holidays from CenCal Health

CenCal Health will be closed on Tuesday, December 25th 2018 and Tuesday, January 1st 2019 in observance of Christmas and New Year's Day.
CenCal Health has made several changes to our Formulary based on clinical review, provider interest, cost and utilization analysis. All of the changes represent development and growth of our current Formulary thus giving more choices to the prescribing physician. The changes are represented in summary on the chart below.

### Pharmacy Update
**September-November 2018**

<table>
<thead>
<tr>
<th>Drug</th>
<th>Class</th>
<th>Formulary Status</th>
<th>Restriction/Limits</th>
<th>Implementation Date</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Formulary Additions</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Nivestym 300mcg/0.5ml</td>
<td>Hematopoietic Agents</td>
<td>Formulary: Quantity Restriction</td>
<td>Restriction: Quantity limit of three (3) 300mcg vials/syringes or two (2) 480mcg/ vials/syringes per fill Day supply limit maximum 10-day supply in 30 days.</td>
<td>11/1/2018</td>
</tr>
<tr>
<td>Yuvafem 10mcg</td>
<td>Estrogens</td>
<td>Formulary: Quantity Restriction</td>
<td>Restriction: Quantity limit of 8 tablets per 28 days.</td>
<td>11/1/2018</td>
</tr>
<tr>
<td><strong>Formulary Changes</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Aimovig 70mg/ml Auto In</td>
<td>Antimigraine Preperations</td>
<td>Non-Formulary</td>
<td>Mandatory Fullfillment through Diplomat Specialty</td>
<td>9/1/2018</td>
</tr>
<tr>
<td>Ajovy 225mg/1.5ml Syringe</td>
<td>Antimigraine Preperations</td>
<td>Non-Formulary</td>
<td>Mandatory Fullfillment through Diplomat Specialty</td>
<td>10/1/2018</td>
</tr>
<tr>
<td>Rizatriptan ODT</td>
<td>Antimigraine Preperations</td>
<td>Formulary</td>
<td>Removed Step Therapy</td>
<td>10/1/2018</td>
</tr>
<tr>
<td>Triptan Step Therapy: Sumatriptan, Rizatriptan 1st line agents</td>
<td>Antimigraine Preperations</td>
<td>Formulary</td>
<td>Restriction: Step Therapy 2nd line agents Naratriptan, Eletriptan, Zolmitriptan, Frovatriptan DS should be 20 with a history period of 120 days. Concurrent use edit will remain</td>
<td>10/1/2018</td>
</tr>
<tr>
<td>Ilumya 100mg/ml Syringe</td>
<td>Antipsoriatic Agents</td>
<td>Non-Formulary</td>
<td>Mandatory Fullfillment through Diplomat Specialty</td>
<td>10/1/2018</td>
</tr>
</tbody>
</table>
Electronic Funds Transfer (EFT) Enrollment available on the Provider Portal!

CenCal Health offers Electronic Funds Transfer (EFT) and electronic Explanation of Payment (EOP). Payments related to claims processing, i.e. EOPs, Capitation and Incentive payments are available via EFT.

Go Paperless!!

Providers can now sign up through the Provider Portal on CenCal Health’s website to receive all payments electronically. Once enrolled, EFT deposits will be made weekly! Enroll in EFT today!

If you have any questions, please contact Provider Services at (805) 562-1676 or psrgroup@cencalhealth.org

Ready, Set, Enroll!!